

In the claims:

1-20. (Canceled)

21. (New) A system for enabling remote interworking with a communication center, comprising:

- a communication center comprising a plurality of communication and computing devices;

- a first network for coupling the plurality of communication and computing devices;

- a proxy server executing a software suite and coupled to the first network;

- characterized in that the proxy server is further coupled to a second network for managing communications between a portable device and the plurality of communication and computing devices in a form usable by each, wherein the portable device is enabled at least to participate in voice communications and to interoperate with at least one software application executing on a computing device coupled to the first network.

22. (New) The system of claim 21 wherein the computerized appliance is one of a hand-held computer, a personal digital assistant, a portable laptop computer, or a cellular telephone.

23. (New) The system of claim 21 wherein the second two-way data link is one of a hard-wired telephone connection, a wireless connection, or a data-packet connection via the Internet.

24. (New) The system of claim 21 wherein the proxy server and the computerized appliance each execute an instance of a Nano-browser enabling Internet Protocol communication over the second two-way data link.

25. (New) The system of claim 21 wherein the proxy server is a first proxy server connected to a plurality of remote proxy servers, each at a separate remote call center, and the computerized appliance connects to and operates software and accesses data at least one of the plurality of remote call centers.

26. (New) A method for enabling remote interworking with a communication center, comprising the steps of:

- (a) coupling a plurality of communication and computing devices in a communication center to a first network;
- (b) executing a software suite on a proxy server, the proxy server also coupled to the first network;
- (c) coupling the proxy server to a second network;
- (d) managing communications on the second network by the proxy server between a portable device and the plurality of communication and computing devices in a form usable by each device wherein the portable device is enabled at least to participate in voice communications and to interoperate with at least one software application executing on a computing device coupled to the first network.

27. (New) The method of claim 26 wherein the computerized appliance is one of a hand-held computer, a personal digital assistant, a portable laptop computer, or a cellular telephone.

28. (New) The method of claim 26 wherein the first two-way data link is one of a hard-wired telephone connection, a wireless connection, or a data-packet connection via the Internet.

29. (New) The method of claim 26 wherein the proxy server and the computerized appliance each execute an instance of a Nano-browser enabling Internet Protocol telephony voice communication over the second two-way data link.

30. (New) The method of claim 29 wherein the a plurality of remote proxy servers, each at a separate remote call center, and wherein computerized appliance connects to and operates software and accesses data at least one of the remote call centers.